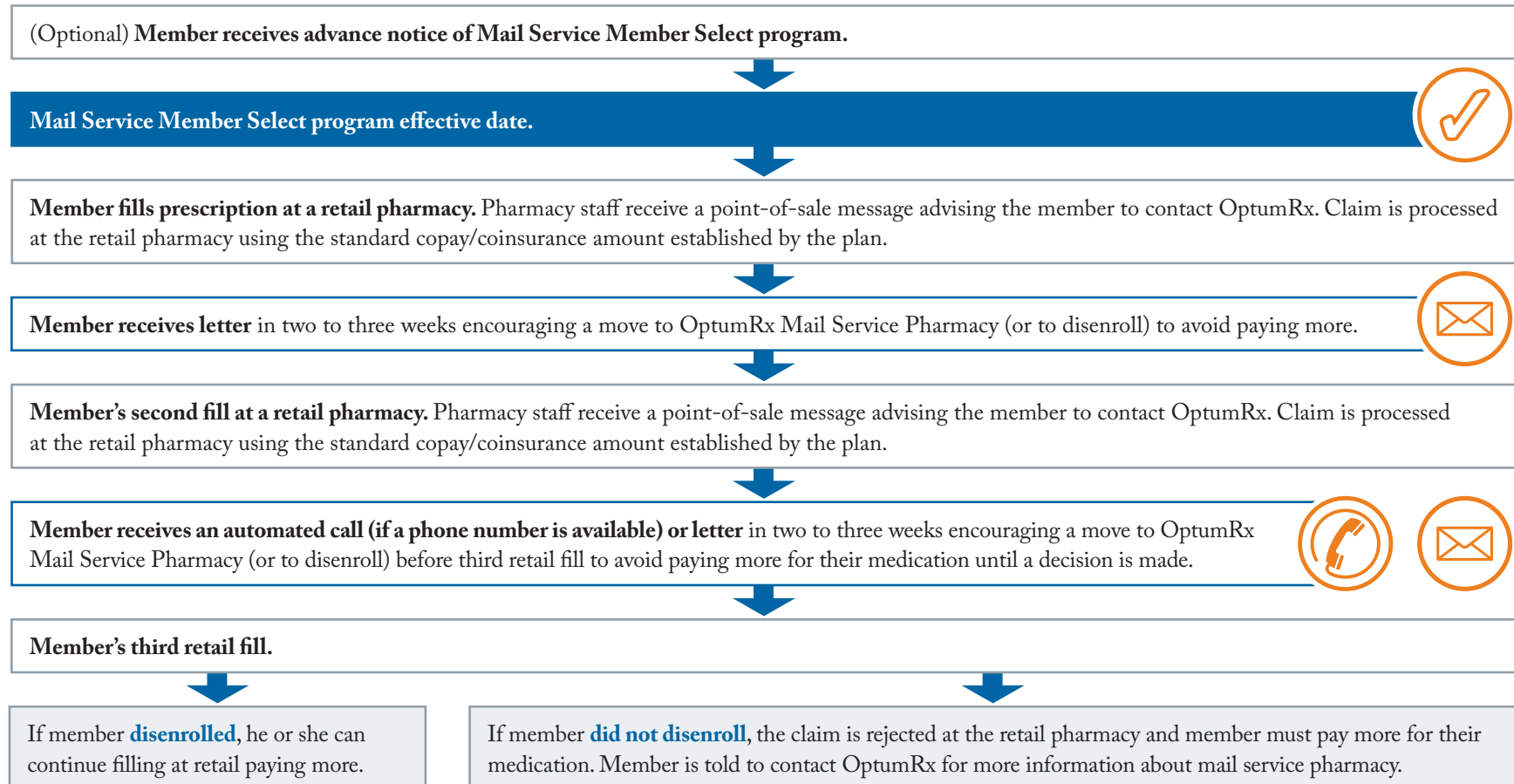


Mail Service Member SelectSM Experience Map

The Mail Service Member SelectSM program allows plans to implement an effective, cost-saving mail service benefit, while giving members the flexibility to fill their maintenance medications through OptumRx[®] Mail Service Pharmacy or at a retail pharmacy. Here is what members will experience with the program.



Member can move to mail service or disenroll from the program at any time.



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