



IMPORTANT FSA INFORMATION

Your Flexible Spending Account (FSA) Administrator Has Changed to UHC

We are pleased to announce that effective January 1, UHC has become our new FSA administrator, replacing Navia.

Below are some FAQs to help you through the transition from Navia to UHC.

Why Did We Move to UHC?

We listened to your feedback, and made this change to allow for an integrated experience with our UHC health plans, which for many employees will mean:

- Less paperwork and quicker claims reimbursement
- Paying claims from the myuhc.com portal, regardless of whether you are on our medical plans
- Autopay features to pay claims
- Viewing your current balance through the myuhc.com portal

Where Do I Submit 2019 Reimbursements?

All claims incurred in 2019 should be submitted to Navia via their [website](#).

Is There a Deadline to Submit My 2019 Reimbursements?

You will have until March 31, 2020 to request reimbursement through Navia for all eligible claims incurred in 2019. Any funds not reimbursed by March 31, 2020 will be lost.

Will My Navia Debit Card Expire?

Your Navia debit card has expired, and you may no longer use it to pay for claims. You will still be able to submit eligible claims for reimbursement on the Navia website through March 31, 2020.

Will I get a New UHC Debit Card?

Yes, for those who elected FSA coverage in 2020, a UHC debit card will arrive by early January.

Where Do I Submit 2020 Reimbursements?

Claims incurred January 1, 2020 or later should be submitted to UHC or paid using your UHC debit card. All 2020 claims must be incurred by December 31, 2020 but may be reimbursed until March 31, 2021 through UHC.

Whom Do I Contact with Questions About My FSA Account?

UHC is available 24/7 via phone at 866-755-2648.